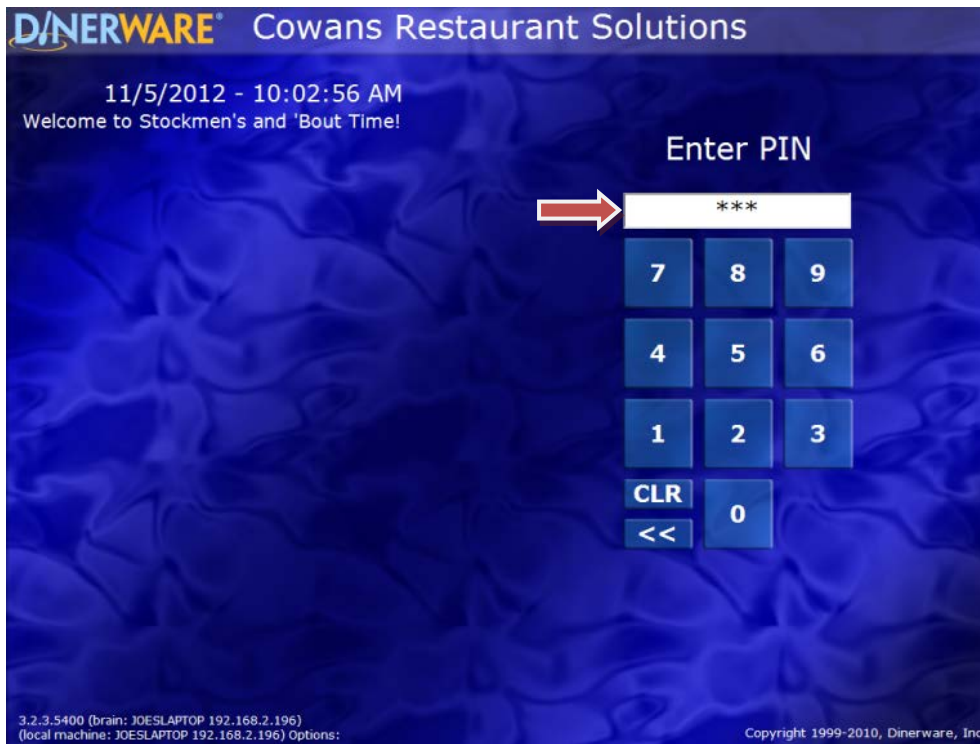


Rebooting the Dinerware Brain

1. Sign into workstation as Manager.



2. Click 'Manager'.



3. Click 'Exit'.

The screenshot shows the Dinerware main menu. At the top right, there is a red button with a power icon and the text "Exit". A red arrow points to this button. The menu consists of several blue buttons with corresponding descriptions:

- Menu**: Set up your Menus, Categories, Pricing, Costs, Choices, Revenue Classes, Taxes, kitchen/bar printing, and other options concerning the items you sell.
- Employees**: Manage information about your employees, including PIN codes and access to restricted functions.
- Jobs**: Set up jobs for your employees.
- Sections**: Define Sections of your restaurant such as Dining Room, Bar, and Carry Out.
- Discounts**: Discounts are used to set up happy hours, coupons, and standard customer or employee discounts.
- Void**: Define the particular reasons allowed at your establishment for the voiding of tickets or items.
- Advanced**: Define different Menus, Discounts, and Sections for distinct parts of your restaurant. Allocate sales to Revenue Centers. Define payment types. Define Courses.
- Daily**: Daily tasks and reports such as close of business.
- Fresh Sheet**: Fresh sheet quantities and ordering.
- Labor**: Manage Employee Timesheets and Tips.
- Batch**: Manage Credit Card Batches.
- Report**: See timely reports about your business.
- Tickets**: See all tickets and reopen closed tickets.
- Messaging**: Manage Messages.
- System**: General options for receipt headers, business hours, automatic gratuity, login security, and credit cards.
- Printers**: Set up and name devices such as printers and cash drawers connected to this computer.

At the bottom right, there is an "About" button. The version number "Version 3.2.3.5400" is displayed at the bottom left, and the copyright notice "Copyright 1999-2010, Dinerware, Inc." is at the bottom center.

4. Click 'Yes'.

The screenshot shows a yellow dialog box with the following text:

Are you sure you want to exit Dinerware?
There may be a short delay as the Dinerware Workstation finishes talking to the Brain.

At the bottom of the dialog box, there are two buttons: a red "X" button (No) and a green checkmark button (Yes). A red arrow points to the "Yes" button.

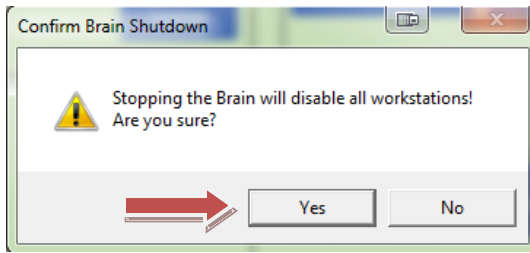
5. Click 'Stop System'.

The screenshot shows the "Dinerware Brain" configuration window. The window title is "Dinerware Brain". The main content area is divided into several sections:

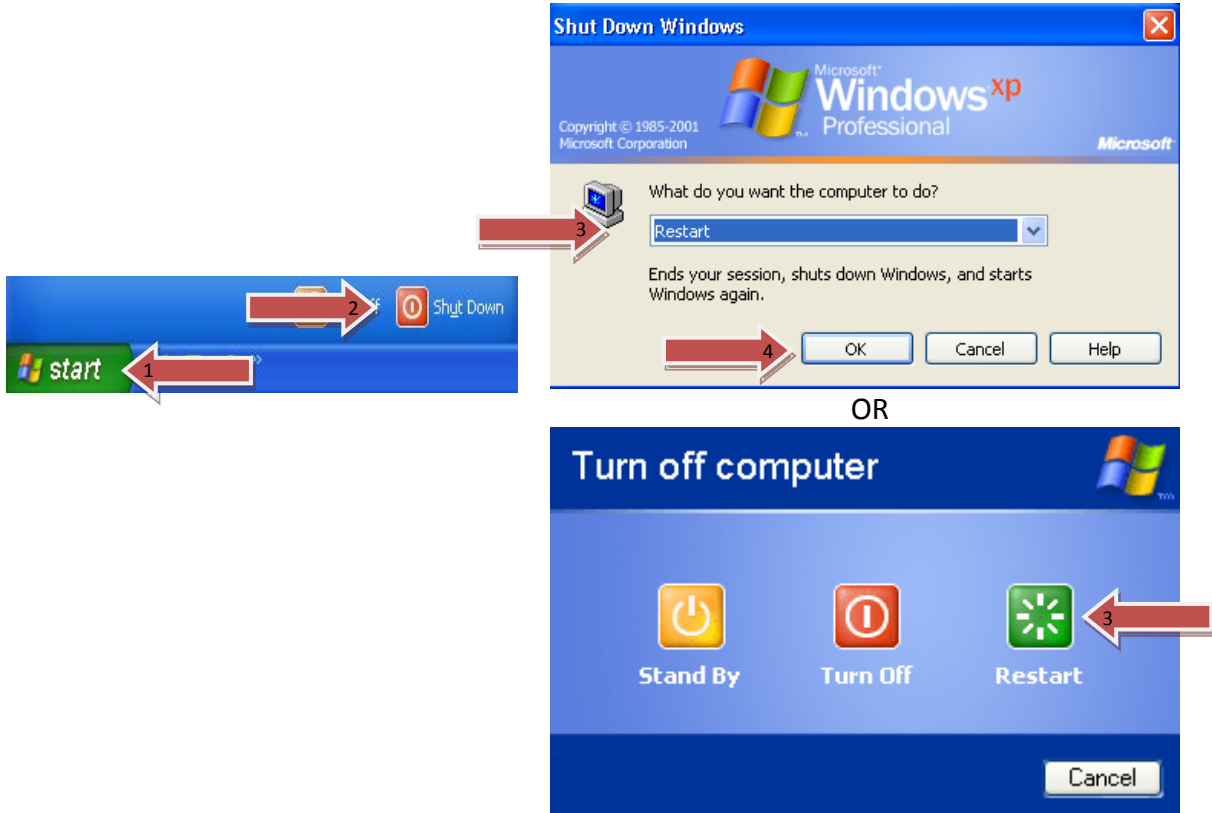
- Licensed to**: Cowans Restaurant Solutions, 165 West 2950 South, Salt Lake City, UT 84115, ph 801-486-2151. Includes a "Clear Logins" link and an "Install License" button.
- Database**: Shows "Size" and "Server" as "(local)\DINERWARE". Includes "Choose", "Backup", and "Archive Data" buttons. A message states "The database is NOT backed up yet." with a "Backup Folder" link.
- Activity**: Shows "Local IP Address: 192.168.2.196" and "Last connection from: (none)". Includes a "Show Pool View" button.
- Commandline**: A text field for entering commands.
- Buttons**: "Start Workstation On This Computer", "About", "Minimize", and "Stop System". A red arrow points to the "Stop System" button.

The version number "Version 3.2.3.5400" is displayed in the top right corner. At the bottom, there is a note: "Using FDC for credit cards and FDC for gift cards."

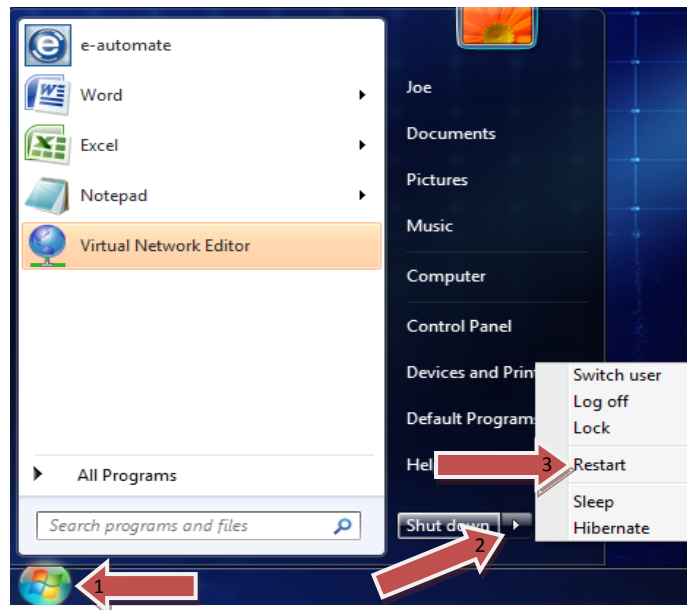
6. Click 'Yes'.



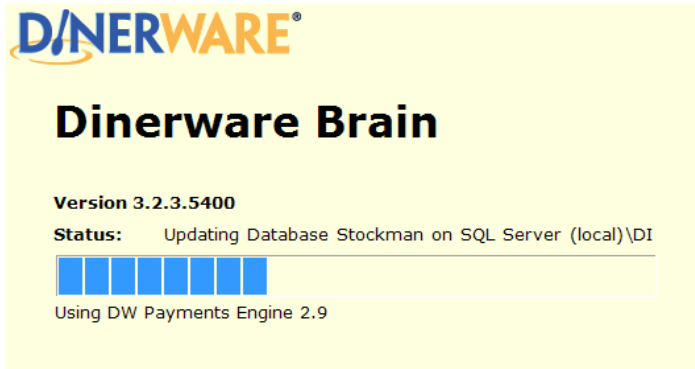
7. Click 'Start' -> (On Windows 7 point at 'Shutdown') 'Shutdown' -> Choose 'Restart'.
Windows XP



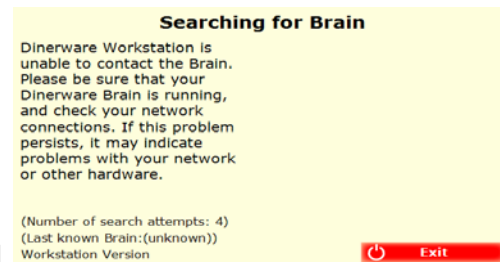
Windows 7



8. At start up you may have to sign into Windows. After signing into Windows you will see either the 'Dinerware Brain':



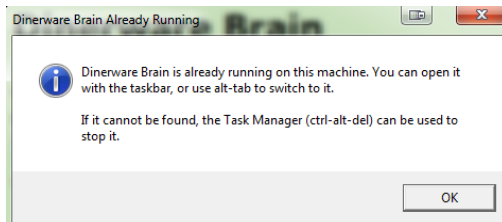
or the Workstation load.




and

If the "Searching for Brain" screen comes up before the Brain then it will be in front of the Brain's Loading screen. **Patience** is the key. This can take as long as five minutes. If you have already clicked on

either the 'Dinerware Brain'  or the 'Dinerware Workstation'  Icons you will get:



the Brain will still start in the back ground. Once the brain has loaded the 'Searching for Brain' screen will go away and the workstation will complete loading.

If the Brain does not load after 5 minutes and there is nothing on the screen then click the 'Dinerware Brain'  icon. Once the Brain has loaded you can then click on 'Start Workstation'.

